

**Table 2.F1—Number of SSA offices, 2004**

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices <sup>a</sup>	10
Field offices <sup>b</sup>	1,321
Level 1	616
Level 2	661
Resident stations	44
Teleservice centers	36
Program service centers <sup>c</sup>	6
Data operations center <sup>d</sup>	1
Office of Hearings and Appeals	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	140
Satellite offices	4

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Hearings and Appeals Case Control System.

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- d. The data operations center is located in Wilkes-Barre, Pennsylvania.

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## 2.F SSA Administrative Data: Offices and Staff

**Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2004**

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
	<i>Number</i>					
Total <sup>a</sup>	64,409	1,096	20,061	33,071	8,564	145
	<i>Percentage of total</i>					
Women	70.3	76.9	79.3	72.2	51.6	36.6
Minorities	44.8	52.2	57.9	42.3	27.0	29.0
Black	27.7	43.7	35.5	25.5	18.4	19.3
Hispanic	12.2	5.7	16.6	12.0	5.1	8.3
Asian or Pacific Islander	3.7	2.2	4.6	3.6	2.5	0.7
American Indian or Alaska Native	1.2	0.6	1.2	1.3	1.1	0.7
Severely disabled	2.2	8.2	3.8	1.4	0.8	0.7

SOURCE: Social Security Administration's Affirmative Employment Plan.

a. Includes all full-time and part-time permanent employees.

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**Table 2.F3—Number of work years, fiscal years 1994–2004**

Year	Full-time permanent staff <sup>a</sup>	Total work years <sup>b</sup>
1994	62,434	66,741
1995 <sup>c</sup>	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	59,752	66,459
2000	60,434	65,521
2001	61,490	65,562
2002	61,914	65,742
2003	63,569	65,343
2004	63,186	<sup>d</sup> 66,154

SOURCE: Social Security Administration's Payroll Reports.

a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under P.L. 103-296, Social Security Independence and Program Improvements Act of 1994, effective March 31, 1995).

d. Includes 178 work years for activities related to Medicare Modernization Act.

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